



Interstar

Helping Healthcare Organizations Meet the Standards



XMediusFAX® + HIPAA

IT GOES WITHOUT SAYING THAT healthcare and health insurance providers are document-driven. Millions of patient case histories, standardized forms, agreements, legal documents, and more are handled by health care and insurance providers every day. And they're transmitted between hospitals and clinics, between doctors' offices and private testing labs.

IN AN ERA OF INCREASING identity theft, fraud, and the potential abuse of personal information pooled in vast, central clearinghouses, the Health Insurance Portability and Accountability Act of 1996 (HIPAA) helps to ensure that personal medical information *stays* private — and under the patient's control.

According to the finalized HIPAA privacy guidelines, "covered entities must protect individually identifiable health information against deliberate or inadvertent misuse or disclosure...health plans and providers must maintain administrative and physical safeguards to protect the confidentiality of health information as well as protect against unauthorized access."

THE HIPAA LEGISLATION HAS teeth: civil penalties for privacy breaches can extend to \$25,000 and criminal penalties for misuse of information can reach as high as \$250,000 and a ten-year prison term.

Clearly, organizations must take action to review their internal information processes and procedures, if for no other reason than to reduce their exposure to legal liability.

BUT AS DOCUMENT CHAINS GET longer and more complex, the potential for all or part of a confidential record to be accidentally disclosed increases.

Even with sophisticated electronic forms, databases and document imaging systems in place, most healthcare and insurance providers rely on paper for lowest-common-denominator compatibility between organizations, and for the legal standing of signatures on paper. And if paper isn't going away soon, there will always be a need to be able to send documents via fax.

Interstar's XMediusFAX® family of products provide practical solutions for meeting these HIPAA requirements.

HIPAA Compliance

XMediusFAX® helps organizations meet the following sections of the HIPAA standards:

45 CFR 164.502

Providing reasonable safeguards against incidental disclosure of private information

45 CFR 164.524 + .528

Providing fast, reliable access to healthcare information for patients and researchers

NPRM 42 CFR 142.308

Providing administrative and technical policies and procedures for information security

45 CFR 160.502(e), 160.514(e), 160.524(a)

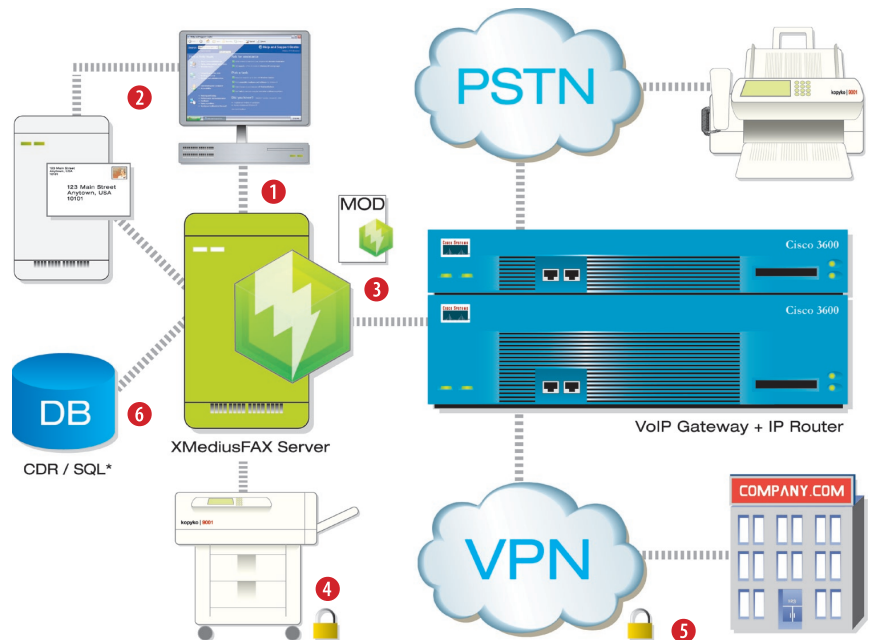
Exchanging confidential information with third-party business partners in a secure manner

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Privacy Assurance Features

- 1 Faxes are sent directly from desktop PCs
- 2 Faxes are received / routed securely via email
- 3 Outbound Call Restriction via Modification Table prevents faxing to unauthorized numbers
- 4 Multifunction device in a secure area for scanning paper documents, printing
- 5 Secure VPN or WAN for routing to remote offices, business partners, Least Cost Routing



Accountability Features

- 6 Call Detail Records** / SQL Detail Records*
- 7 Billing Code Support (not shown)
- 8 Crystal Reports Tool* (not shown)
- 9 Fax Auto Archiving (not shown)

XMediusFAX® is a revolutionary boardless IP fax server that uses Voice-Over-IP networks to deliver fax services economically and efficiently to your entire organization, with little or no end-user training required. Double the ROI of VoIP infrastructure by intelligently re-using gateways for faxing, and use Least Cost Routing to reduce fax-related long distance costs to virtually zero.

To learn more about the XMediusFAX® product line, contact us today or visit www.faxserver.com.

ROBUST ARCHITECTURE

- Built-in clustering
- Modular, redundant design
- Scales to 25,000+ users*

SUPPORTED T.38 GATEWAYS

- Cisco Systems*
 - 1700, 2600 & 3600 Series
 - AS5300, AS5350 and AS5400
 - ICS-7750
- Quantum Technologies*
 - Tenor MultiPath Gateways

EMAIL GATEWAYS

- Exchange 2000+, 5-5
- Lotus Domino**
- SMTP/POP3

ENTERPRISE INTEGRATION

- Native APIs**
- Java®/CORBA API*
- Email command support*
- XML-based batch files*

For complete data sheets, visit www.faxserver.com

*XMediusFAX® ISP only. **XMediusFAX® Enterprise only. †XMediusFAX® ISP requires Windows + Exchange 2000 or newer.

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