

save 30% on
yearly
spending

CTNtotalcare - complete

The primary source for resolving all technology issues. Reduce needs for end user support and lower overall costs. Centralize the procurement of technology products .

Our process covers these steps:

- ▶ **Meet**
discuss specific needs with the client
explain the Outsourcing Solution approach.
- ▶ **Examine**
review physical work locations.
analyze existing equipment.
introduce ourselves to staff.
- ▶ **Plan**
review system requests. organize tasks to be accomplished.
- ▶ **Execute**
review overall plan with staff.
work with assigned team members.
- ▶ **Integrate**
communicate with client regularly.
resolve user technology issues in a timely manner. implement business process improvements for operations, information technology, financial operations.
- ▶ **Maintain**
monitor network. install equipment and software upgrades. backup data regularly. ensure compliance with Sarbanes-Oxley and HIPPA.



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CTNtotalcare - complete CTNtotalcare provides our clients with all of the capabilities of a Fortune 500 operation in one single outsourced and managed service.



That means guaranteed application delivery, a professional helpdesk, access from anywhere, network administration, infrastructure management, bulletproof security, total redundancy, disaster recovery, and much more. The foundation of our solution is eliminating the dependence on client-side equipment, software, and helpdesk personnel. In doing this, CTNtotalcare -complete essentially replaces the mundane tasks of an in-house operations department, freeing up staff for more important managerial and strategic roles. There are no servers to manage, no software to install, no computers to maintain, no recurring bills to pay and no upgrades to perform. Users simply require an Internet connection and a browser. Everything else is delivered by CTNtotalcare - complete .

Here are some of the reasons why outsourcing is a better choice for managing any/all parts of your organization, rather than maintaining it internally!

The Reality
▶ Many growing companies can't afford the senior level talent needed to scale their business
▶ Typical collective annual salary (\$250,000+) is outside the average business budget
▶ Many companies fail because they don't have an "infrastructure" that allows the business to grow
Outsourcing Makes it Possible
▶ No health benefits required
▶ No extra payroll burden
▶ No expense reimbursement
▶ Allows you to have the full-time, senior level talent you need to establish & meet new goals
▶ A completely fixed and predictable price
25 YEARS OF EXPERIENCE - CTNtotalcare is proud to have experience handling:
Strategic Technology Planning * End User Technical Support * Desktop Management
Network Management * Project Management * System Documentation
Asset Management * Technology Procurement * Business Applications
Telecommunications Management * Network Development and Management
Custom Developed Applications * Website Hosting and Design
Additionally we provide any combination of the following services:
Accounting & Tax * Financial Leadership & Management Consulting * Finance & Credit
Management * Business Operations * End-to-End consulting * Special Projects